

# PREMIER RV - SERVICE REQUEST - AGREEMENT

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_ ALTERNATE PHONE \_\_\_\_\_

EMAIL \_\_\_\_\_

VEHICLE YEAR \_\_\_\_\_ MAKE \_\_\_\_\_ MODEL \_\_\_\_\_

VIN # \_\_\_\_\_ CLASS (circle one):    A    B    C    TT    FW

LICENSE # \_\_\_\_\_ STATE \_\_\_\_\_

HOW DID YOU HEAR ABOUT US? \_\_\_\_\_

MANUFATUROR'S WARRANTY?\* \_\_\_\_\_ EXTENDED WARRANTY?\*\_ \_\_\_\_\_ INSURANCE CLAIM?\*\_ \_\_\_\_\_

*\* Initial here \_\_\_\_\_ to indicate your understanding that any diagnostic or other charges not covered or paid in full by the warranty payor is the responsibility of the customer. This includes but is not limited to additional labor beyond predesignated amounts that may be calculated by the warranty payor.*

REQUESTED SERVICES/ISSUES/COMPLAINTS:

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## PLEASE CHECK THE FOLLOWING TO INDICATE YOUR UNDERSTANDING/AGREEMENT

- The following **MINIMUM** diagnostic time is authorized, **in advance**, whether repairs are completed or not:  
**RV age: (< 3 years = 1 hr) (3-5 years = 2 hrs) (6-10 years = 4 hrs) (11-15 years = 10 hrs) (16+ years = 20 hrs)**  
(For RV's older than 5 years, normal wear and tear as well as aging parts, structures and/or components, may lead to failure of said items while conducting repair work, especially where they are connected to any new repairs and/or new parts. By initialing here \_\_\_\_\_ we signify that we understand Premier RV is not responsible for such ancillary failures. Any refusal to acknowledge this risk will result in no service work being performed on the unit.)
- I (we) understand that PREMIER RV is not responsible for spoilage of foodstuffs left in RV or RV refrigerator.
- All firearms, weapons and dangerous objects have been removed from the RV.
- Estimates** for service, including time researching parts, will be billed at actual time spent producing the estimate.

**PLEASE READ CAREFULLY:** Premier RV will work on your unit as soon as our schedule allows. I (we) hereby authorize the above repair work to be completed along with all necessary material and hereby grant Premier RV, its employees and/or agents, permission to operate my (our) vehicle, herein described, on streets, highways or elsewhere for the purpose of testing and/or inspection. Some work may be subcontracted to other vendors. An express mechanic's lien is hereby acknowledged on above vehicle to secure any amounts for repairs thereto. Warranty on parts and labor is 90 days and does not cover user mishandling, incorrect operation or any resulting breakage. Warranty work must be performed in our facility and cannot exceed the original cost of repair. Any vehicle left more than 3 days after notification that service is completed will incur a storage fee of \$15/day. While on our premises, you agree that your insurance is the primary coverage on the RV or vehicle. **Premier RV is not responsible for any personal items left in the RV/vehicle.**

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_